

Charity No: 1133145

Company No: 06960313

HELP ON YOUR DOORSTEP

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2020

Help on Your Doorstep
For the year ended 31 March 2020

CONTENTS

Legal and administrative details	2
Trustees' report	3
Independent auditors' report	15
Statement of financial activities	18
Balance sheet	19
Statement of cash flows	20
Notes to the accounts	21

Help on Your Doorstop
For the Year Ended 31 March 2020

Legal and administrative details

Board of Trustees

Andy Murphy (Stood down as Treasurer and appointed Chair on 5th September 2017)
Frances Carter (Stood down Chair and appointed Vice Chair on 5th September 2017)
Phil Kelly
Matthew Humphrey MBE

(All appointed as Trustees on 13th July 2009)

Don Kehoe (Appointed 21st October 2010, Appointed Treasurer on 5th September 2017)
Colin Adams MBE (Appointed 9th December 2010)
Sorrel Brookes (Appointed 2nd March 2017)
Nicola Steuer (Appointed 2nd March 2017)

Senior management

Ken Kanu - Executive Director, Company Secretary
Savita Narain - Senior Manager

Company number

06960313.

Registered charity number (England and Wales)

1133145.

Registered Office

13 Elliott's Place,
London
N1 8HX

Bankers

Co-operative Bank
P.O.Box 250
Delf House
Skelmersdale
WN8 6WT

Auditors

Goldwins Limited
75 Maygrove Road
West Hampstead
London NW6 2EG

Trustees' report 2020

The Trustees are pleased to present their Report and Accounts for Help on Your Doorstep (the "Charity") for the year ended 31 March 2020.

Structure, governance and management

Help on Your Doorstep was founded and incorporated in 2009. Help on Your Doorstep is governed by the Board of Trustees who are appointed as prescribed by the Articles of Association dated 1 July 2009. The Board of Trustees, who are also directors of the charity for the purposes of the Companies Act, have the sole and entire responsibility for the management of the business of Help on Your Doorstep. The company is limited by guarantee and members are required to contribute £10 in the event of a winding up.

Trustees are recruited in a variety of ways involving exploration of the field of potential candidates, including open recruitment and recommendation from existing Trustees and partner organisations. Potential Trustees are scrutinised by the Chair and company secretary before being proposed as a Trustee. All new Trustees are provided with an induction to Help on Your Doorstep. Board of Trustee meetings are held four times a year. One of these meetings is used to review performance over the past year, including Board performance, and agree key objectives for the coming year.

The day-to-day running of Help on Your Doorstep and the exercise of executive responsibility is delegated to the Director.

What we do

Every benevolent organisation wants their charitable resources to support those most in need. Every year thousands of hours are spent in outreach attempting to find those in our neighbourhoods who are hidden from community services. It can be heart-breaking for outreach workers to discover someone living with severe hardship or chronic health conditions, who they can't help because their particular organisation is only funded to provide specific help such as supporting them to return to work.

The Help on Your Doorstep's Connect service turns that model on its head, so that when our staff encounter problems while knocking on doors in our area we have a trusted relationship with 160+ partners or providers that we can refer to. When we find a new need that is not being addressed by our partners we can search out someone to meet that need or advocate for new services.

It is so much more effective and rewarding to support community members when they can be empowered to address their own problems rather than attempting to put back the pieces when things have gone badly wrong and are much more distressing. It is often said that it is better to have a fence at the top of the cliff rather than an ambulance at the bottom. Sadly, Help on Your Doorstep too often come across struggling families at the bottom of the cliff.

Over the last ten years we have built strong relationships with our partners whilst persistently and regularly engaging in community outreach to develop a trusted reputation with residents. We are genuinely independent and place the client at the centre of our work. This is vital to the success of the Connect service as many people find it difficult to be frank about their finances or health with the housing team of their landlord.

Help on Your Doorstep

For the Year Ended 31 March 2020

The referral is just the start of our relationship with our clients. We use technology to ensure relevant information is shared with partner services securely and remind clients of meetings that have been set up for them. Subsequently we track whether problems have been solved and client satisfaction levels with the referral that we make. This means that we can provide aggregated satisfaction information and general feedback to our partners.

Eight years ago we developed our first Good Neighbour Schemes in Islington. This was prompted by the recognition that the high levels of isolation that our team encountered within the community were best addressed by the community itself rather than formal services. Good Neighbours Schemes work with local people to create opportunities for neighbours and other residents to come together and build stronger bonds through shared activities.

The schemes, built on the passion, knowledge and relationships that local people have, allow residents to form genuine friendships, give something to their community as volunteers and provide a wide range of activities that enhance wellbeing.

In association with the local primary care network we have augmented our service with Social Prescribing Link Workers working in conjunction with Islington GPs. We have always specialised in supporting the most isolated and vulnerable members of our community who have difficulty accessing services other than those at their local clinic, so this new partnership complements our other services. We are uniquely positioned to provide comprehensive non-medical assistance with our well-established network of referral partners across the borough.

Our year ended with the challenge of the Covid-19 pandemic and the associated lockdown just becoming apparent. The team at Help on Your Doorstep acted nimbly with agility to support the various communities across Islington in the new environment. We were able to leverage the trust and confidence in the organisation built over the last ten years with the support of our partners to develop new services to meet the unprecedented situation quickly and appropriately. The pivot from providing face to face services on the doorstep to a more targeted online, telephone and socially distanced service was supported by our funders. Finance is always a challenge but our funders were flexible in the face of the exceptional circumstances and the community donated cash and time at a level we have never experienced before. The team has been fully occupied during the pandemic and no staff have been put on furlough.

Empowering individuals and communities is at the core of our activities and so we understood that the pandemic was exacerbating the difficulties of many already suffering multiple deprivations. We coordinated befriending schemes and deliveries for those unable to get out. We saw the move to online services and teaching and worked with partners to set up a scheme to collect and refurbish laptops, desktops, tablets or printers and get them to households that desperately needed them. We have delivered group sessions online for those who have found their movements restricted to sustain their physical and mental wellbeing. We are relying on the flexibility and versatility of the team to recognise and respond promptly to new situations as they arise.



Help on Your Doorstep Activity & Impact Map



Help on Your Doorstep is a company limited by guarantee registered in England and Wales no 06960313 and a registered charity no 1133145. Our registered office is 13 St Elliott's Place, London N1 8HX.

www.helponyourdoorstep.com
[helponyourdoorstep](https://www.facebook.com/helponyourdoorstep)

[@hoyd_connect](https://twitter.com/hoyd_connect)
[help-on-your-doorstep](https://www.linkedin.com/company/help-on-your-doorstep)

Help on Your Doorstep For the Year Ended 31 March 2020

Public benefit

The Trustees confirm that they have complied with the duty in section 17 of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit.

The objective of Help on Your Doorstep is the prevention and relief of poverty in deprived areas by providing a proactive outreach service that connects residents with the local services that they want and need.

Help on Your Doorstep has developed its strategic plans to ensure that it provides public benefit and achieves its objectives as set out in Help on Your Doorstep's governing document. The benefit that Help on Your Doorstep brings to the public is delivered in the following ways

- Delivering outreach services in parts of Islington with high levels of deprivation aimed at helping local residents to access advice and support services, which will improve their wellbeing and life chances.
- Delivering Good Neighbours Initiatives, which supports local people who may experience barriers to community participation and facilitate opportunities for them to volunteer in their own local neighbourhood.
- Working in collaboration with Primary Care Networks and providing social prescribing link services to Islington residents
- Working with communities to deliver activities that enhance health and wellbeing
- Administering grants to individuals to alleviate financial hardship and to improve wellbeing and life chances
- Undertaking community research to ensure that the communities that we work with are able to influence the services that they receive.
- Sharing our intelligence gained from outreach and referral activity with others to help shape service provision and policy in order to improve the wellbeing and life chances of residents living in deprived neighbourhoods.

Mission, values and objectives

Our Mission

Help on Your Doorstep's goal is for people to thrive, have a good quality of life and live in happy, healthy communities

Our Values

- **Professional:** in the way that we deliver our services.
- **Empowering:** in our approach to working with individuals.
- **Rooted in the communities that we serve:** So that we are informed and responsive.
- **Quality:** underpins our provision of information, advice and referrals.
- **Equally accessible:** through being approachable and non-judgemental.
- **Informed:** As a result of our commitment to the continuous review of the needs of communities

Help on Your Doorstep

For the Year Ended 31 March 2020

Our Strategic Objectives

- Deliver services that reach and support those who need help most
- Deliver and promote services with a preventative focus
- Deliver and promote services that empower residents and improve their confidence, skills and resilience
- Support the development of strong communities
- Develop and sustain a skilled and well supported workforce
- Achieve ongoing financial stability and optimise our use of resources

Achievements

Connect outreach and referral service:

Our Connect services supported 1,585 Islington residents over the 12-month period. 1,324 of these residents were referred to our network of partner services whose support included specialist legal advice for housing, welfare benefits and debt, self-management support for those with long term health conditions, employability coaching, urgent help for those in financial hardship, family support, health advocacy and much more. Our staff made 2,274 supported referrals to 103 different services in 2019/20; each of these referrals was tracked and monitored to ensure that the client received the services they needed. Three months after each referral was made, we followed up with the client to find out whether the outcome they sought had been achieved

In addition to our referrals to partners, 523 residents received additional direct support such as advocacy, help with forms, information and advice and other practical support from our six community-based offices. 557 hours of additional direct support was recorded over the one-year period.

73% of the people who were helped stated that our referrals and direct support resulted in an improvement in their circumstances after three months. A further 18% told us, at the three-month stage that, although their issue had not been fully resolved, they were getting ongoing support from the agency that we referred them to.

The presenting issues that the Connect teams supported people to positive outcomes with over the year are listed in the table below. It should be noted that the table list the main presenting issue, almost 70% of the people that we help live with long term health conditions or disabilities and over 90% will be on low incomes. Factors such as these, and other issues such as social care needs, stress and anxiety, language barriers and low confidence add to the complexity of most cases.

Help on Your Doorstep
For the Year Ended 31 March 2020

Primary Issue	Total referrals	Percentage resolved or improved within 3 months	Percentage linked into ongoing support (beyond 3 months)
Debt	132	60%	52%
Disability/Mobility	63	67%	31%
Drug or alcohol use	1	100%	0%
Employment support	94	65%	32%
Financial hardship	388	87%	8%
Fuel costs	55	74%	22%
Home safety	5	100%	0%
Housing	343	47%	68%
Meeting people	65	52%	64%
Mental health	78	72%	26%
Other	43	84%	12%
Other legal problems	29	70%	7%
Parenting and family support	16	92%	9%
Physical health	65	55%	27%
Self-employment	4	100%	0%
Skills and learning	50	70%	10%
Volunteering	16	44%	25%
Welfare benefits	826	79%	21%

We started the year with a renewed commitment to address local needs through a 'strengths based', preventative approach. A significant contributor to this objective was our Connecting for Change project, part funded by the National Lottery Communities Fund and matched by local funders such as Cripplegate, Islington Giving and Cloudesley. The project enabled us to spend more time with residents to explore with them their goals, understand the barriers, and to work towards addressing these through action planning, referrals to services and direct support.

567 Islington residents were supported to address barriers through Connecting for Change, and within this number, 147 people were supported, through a goalsetting and action planning approach, to work towards personal goals linked to their finances, health or building supportive social networks.

The Institute for Voluntary Action Research (IVAR), who work with us as evaluation partners for the project, conducted a number of stakeholder feedback exercises in the year. The headline findings were:-

- Beneficiaries felt more able to address issues and work towards their aspirations
- Beneficiaries felt more confident about accessing services when they needed them
- Connecting with other residents contributed to people feeling less alone and less anxious
- Participants reported a shift in mindset, from struggling to survive to realizing what opportunities were available.
- People felt more positive about themselves

Help on Your Doorstep

For the Year Ended 31 March 2020

Work with Islington GPs and their patients – Social Prescribing Link work and Connect navigation support

At least 20% of GP attendances in England are not directly related to medical conditions. A growing body of evidence shows that referrals from GPs to community services can lead to a range of positive health and wellbeing outcomes for people, such as improved quality of life and emotional wellbeing. This is achieved through patients becoming more active, connected to others and resolving practical social issues, such as their housing and income.

A significant development in 2019 was Help on your Doorstep's launch of a new Social Prescribing Link Worker service to GP surgeries in two of Islington's Primary Care Networks. Alongside our existing Connect sessions in health settings, we were able to assist registered patients, from 21 GP surgeries, to address their non-medical support needs.

In 2019 the new Social Prescribing Link Workers and Connect advisers supported 483 patients referred from GP practices.

Our work with Islington GP surgeries has enabled us to work both preventatively, with people who need support to navigate their way into community services, and also to address more complex needs through goalsetting, support and care planning and co-ordination.

In the year, we worked closely with the North and Central 2 Primary Care Networks, the Clinical Commissioning Group, the local authority and colleagues in the voluntary sector to develop the new local model for social prescribing and navigation services.

Good Neighbour Schemes

Help on Your Doorstep continues to run its 3 Good Neighbours Schemes (GNS) in the Borough of Islington.

- The New River Green Good Neighbours Scheme is based in and around the Marquess estate, N1.
- The Kings Cross Good Neighbours Scheme based in and around the Priory Green estate, N1.
- The Bemerton Good Neighbours Scheme in and around the Bemerton estate, N1.

The schemes tackle isolation and improve the health and wellbeing of residents through an asset based community development model. We engaged local residents who are experiencing isolation, financial hardship, and poor mental or physical health in community activities, enabling them to share their skills and shape the activities that are delivered.

The GNS is hyperlocal, with all of the activities focused in each of the three local areas. Each GNS has a paid member of staff who works as the Scheme Coordinator on a full or part-time basis. The work of the GNS focuses on implementing the Five Ways to Wellbeing (New Economics Foundation, 2008). This looks at enabling residents to

1. Be Active – do what you can, enjoy what you do, move your mood
2. Connect - talk and listen, be there, feel connected
3. Take Notice – remember the simple things that give you joy (also listed as be mindful/ care for your mental health)
4. Keep learning – embrace new experiences, see opportunities, surprise yourself
5. Give – your time, your words, your presence.

Help on Your Doorstep For the Year Ended 31 March 2020

In the year, the 3 schemes provided a total of:

- 600 regular weekly or monthly events including stay and play, coffee mornings, yoga, mindfulness, arts and crafts, street dance, Zumba, football, gym sessions and gardening.
- 20 one off events including trips to the seaside, Christmas parties and summer fetes.

Around 1,000 people in total used the GNS in the year and we facilitated around 8,200 attendances at our activities and events. We worked with around 30 local residents, helping them to develop their skills and experience while supporting their communities.

We also linked residents into the support offered by Help on Your Doorstep's Connect service, which offers advice and guidance around a wide range of issues including benefits, debt, housing and employment.

As a result of being involved in GNS residents told us they achieved the following wellbeing benefits:

Be active

- 89% of residents are more active
- 77% of resident's health improved

Connect

- 93% of residents feel more positive about their neighbourhood
- 96% of residents feel more connected with their neighbours

Take notice

- 99% of residents feel closer to others
- 99% of residents feel more relaxed
- 92% of residents feel better able to deal with their problems
- 99% of residents feel more optimistic about the future
- 96% of residents feel more useful

Keep learning

- 78% of residents learned new skills

Give

- 65% of residents have given or shared skills with others

Community Research

In autumn 2019 Help on Your Doorstep (HOYD) produced a community research report commissioned by Islington Clinical Commissioning Group (CCG).

The report focused on 'social isolation' and on resident's experiences of social prescribing and navigation services. The CCG's aim was to understand:

- The experience of our diverse communities when accessing health services in Islington.
- What barriers different communities face in accessing the help and support they need to maintain good health and wellbeing, and their views on how we might overcome these.
- The views of different communities on what they feel impacts their health and wellbeing.

Help on Your Doorstep

For the Year Ended 31 March 2020

HOYD recruited 113 current and former clients of its various services across the borough of Islington (50% of whom were first time users) for the survey. In addition to the resident interviews, feedback was gained from 18 GPs and other primary health professionals on their use and perspectives on social prescribing and navigation services.

62% of all respondents reported feeling isolated and this percentage was even higher for those with long term health conditions (93%) and disabilities (82%). The HOYD research found that social isolation can feel 'devastating' to those who experience it, with significant mental health implications. Respondents described feeling vulnerable, anxious, depressed, overwhelmed unable to self-care. There is often a 'don't ask, don't tell' attitude to social isolation. People often find it hard to talk about their feelings of isolation and get the right support.

Support from family and friends is very important to residents, but where people reported complex needs, support from family and friends often needs to be supplemented by more formal support. People with long term health conditions often have needs connected to these conditions and can feel reluctant to ask for support or participate in community based activities because of these health conditions. Factors such as the proximity, accessibility and familiarity with services, activities and groups become even more important if these residents are to be successfully engaged

Isolation affected all groups within the survey sample. Men, people with disabilities and those living with long term conditions experience higher levels of isolation. The support systems that people rely on are often not enough to prevent isolation.

Within the surveyed group people who reported feeling isolated were half as likely to regularly attend activities or groups that are happening in the local community. In some cases, this suggested a vicious circle of social isolation preventing participation and non-participation entrenching social isolation.

The features of activities that are most likely to engage residents include. those that are locally promoted and delivered; accessible and welcoming; informed by local residents' interests and needs, and have the capacity and flexibility to support effective initial engagement.

HOYD found that the language used to describe the opportunities for residents to be connected to other beneficial wellbeing services is not understood by ordinary people, which may impact on their engagement in these schemes. Almost 9 out of 10 respondents were unfamiliar with the terms 'navigation scheme' or 'social prescribing service'. However, (once explained) 50% said that they had used these services. Half of the respondents said that they had never been referred or told about a non-health related group/service/activity by a professional.

GPs were the biggest single referrer into other services and activities. Residents will often react positively to referrals and signposting from a trusted professional. Over 90% of respondents referred to services went on to engage with those services. Of these 89% said that they had positive experiences.

The report's high level recommendations were

- Promote wider awareness of 'social isolation' within the community - its causes, symptoms and solutions
- Work with communities to develop and deliver provision that is age, gender and culturally sensitive, considering the needs and preferences of the people who will use these services and activities

Help on Your Doorstep

For the Year Ended 31 March 2020

- Support the development of and delivery of effective accessible provision for people with long term conditions
- Provide information and support to family, friends and neighbours of isolated residents
- Promote and support skills development and best practice in service delivery
- Raise public awareness of social prescribing and navigation services available and how they can be accessed
- Improve links between health services and social prescribing/ navigation

Reserves

During the year Help on Your Doorstep achieved a small, unrestricted surplus of £3,762 (2019: £-501) and a deficit against restricted funds of £40,020 (2019: £35,915). The total funds carried forward were £49,910 (2019: £86,168) of which £21,761 (2019: £17,999) was unrestricted funds.

The current reserves policy, approved by the Trustees, is to build up and maintain free reserves of at least one month's average expenditure, up to a maximum of £100,000. This is to mitigate the risk of insolvency and provide a fund for future infrastructure replacement and business growth activities. Free reserves are defined as that part of the charity's unrestricted funds that is freely available to spend on any of the charity's purposes. This excludes restricted income funds, tangible fixed assets and amounts designated for essential future spending.

At the end of the year free reserves amounted to £14,608, which equates to less than one month's average expenditure. Whilst this is significantly less than our target minimum level of reserves, it is an increase on the amount at the end of 2018/19 (£5,461). A further increase is budgeted in for 20/21.

The Trustees' expectation is that reserves can only feasibly be increased through a combination of:

- Active fundraising from donors;
- Applying a "full-cost-recovery-plus" approach to pricing of tenders; and
- In the future, developing traded services such as the provision of consultancy, that are consistent with our charitable aims

The Trustees are aware of the risks that low reserves present in terms of being able to respond quickly to unforeseen events, such as cuts in external funding. Therefore, the Trustees continue to develop and review contingency plans that can be implemented in the event of funding reductions to quickly reduce expenditure and safeguard the financial position of the organisation.

Principal risks and uncertainties

The Board Finance and Risk Committee is responsible for ensuring that organisational risks are satisfactorily identified and managed and confirms this to the full Board of Trustees. Help on Your Doorstep maintains a formal risk-management process in accordance with guidance from the Charity Commission. An organisational risk register is updated and reviewed on a quarterly basis by the Finance and Risk Committee in order to determine whether all material

Help on Your Doorstep
For the Year Ended 31 March 2020

risks have been adequately identified and assessed and whether appropriate mitigating actions are in place and are effective. In addition to the risk related to reserves, the principle risks that we have identified as having a serious potential impact on our performance, future prospects and reputation are:

<u>Risk</u>	<u>Mitigating actions</u>
Funding reductions or failure to replace grants that reach the end of their term leading to insufficient resources to meet obligations	Rolling contingency planning for grants due to end in the next 18 months Effective relationship management with existing funders in order to understand their medium and longer term intentions and challenges Diversification of income streams and increased contract delivery
Impact of the Covid 19 pandemic to funding and service delivery	Ongoing assessment of risks to current funding streams Development of agile service delivery approaches Development of Covid safe workspaces
Serious injury or fatality as a result of violence towards staff	Robust health and safety procedures for lone working and door knocking Risk assessments and incident reporting procedures Personal safety training for all staff Tracking and monitoring devices in use
Contract/project delivery failure resulting in the recovery of funds by funders/commissioners	Project management and effective monitoring approach to service delivery

Remuneration policy for key management personnel

The Finance and Risk Committee has the responsibility of considering the remuneration of the Executive Director as well determining the pay policy for all staff and the basis for any annual increases in pay. The committee, which is made up of the Treasurer, the Chair and at least one other trustee, makes recommendations to the full board for approval. The Board and the Finance and Risk Committee operate within the powers and constitutional arrangements as set out in the Articles of Association and Committee terms of reference.

Help on Your Doorstep For the Year Ended 31 March 2020

When making recommendations, the Committee will draw on relevant internal and external information regarding staff remuneration. Staff remuneration does not include any share options or long-term incentive schemes. The pension provisions for the Executive Director team are on the same terms as other employees.

Trustees' Responsibilities

The trustees (who are also directors of Help on Your Doorstep for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice.)

Company law required trustees to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

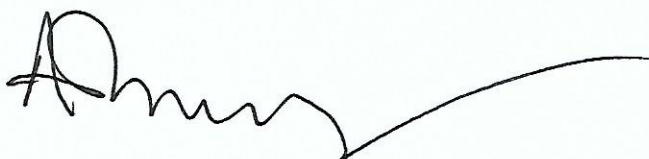
- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report was approved by the Board of Trustees on 9/12/20 and signed on its behalf by:



Andy Murphy
Chair

Independent Auditor's Report to the Members of Help on Your Doorstep

Opinion

We have audited the financial statements of Help on Your Doorstep (the 'Charity') for the year ended 31 March 2020 which comprise the Statement of Financial Activities, the Balance Sheet, statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Charity's affairs as at 31 March 2020 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the

financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report (incorporating the directors' report) have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities]. This description forms part of our auditor's report.

This report is made solely to the Charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Anthony Epton

15 December 2020

**Anthony Epton (Senior Statutory Auditor)
for and on behalf of
Goldwins Limited
Statutory Auditor
Chartered Accountants
75 Maygrove Road
West Hampstead
London NW6 2EG**

Help on Your Doorstep

Statement of financial activities (incorporating an Income and Expenditure Account) For the year ended 31 March 2020

	Note	Unrestricted Funds £	Restricted Funds £	2020 Total £	2019 Total £
Income from:					
Donations and legacies	2	167,516	-	167,516	144,478
Charitable activities	3				
Connect services		280,120	213,228	493,348	410,673
Community participation and wellbeing		78,103	94,624	172,727	247,544
Promoting the service model		-	1,500	1,500	14,328
Total income		525,739	309,352	835,091	817,023
Expenditure on:					
Raising funds		2,380	-	2,380	5,134
Charitable activities	4				
Connect services		374,855	244,538	619,393	453,130
Community participation and wellbeing		104,973	96,082	201,055	260,666
Promoting the service model		41,193	7,328	48,521	62,679
Total expenditure		523,401	347,948	871,349	781,609
Net (expenditure)/income for the year	5	2,338	(38,596)	(36,258)	35,414
Transfers between funds		1,424	(1,424)	-	-
Net movement in funds	5	3,762	(40,020)	(36,258)	35,414
Reconciliation of funds					
Total funds brought forward		17,999	68,169	86,168	50,754
Total funds carried forward	15	21,761	28,149	49,910	86,168

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. The attached notes form part of these financial statements.

Help on Your Doorstep

Balance sheet As at 31 March 2020

	Note	2020 £	£	2019 £	£
Fixed assets					
Tangible fixed assets	10		7,153		12,538
Current assets					
Debtors	11	82,509		92,958	
Cash at bank and in hand		<u>99,190</u>		<u>140,453</u>	
		181,699		233,411	
Creditors: amounts due within 1 year	12	<u>(138,942)</u>		<u>(159,781)</u>	
Net current assets			<u>42,757</u>		<u>73,630</u>
Net assets	14		<u>49,910</u>		<u>86,168</u>
Funds	15				
Restricted funds			28,149		68,169
Unrestricted Funds					
Designated funds			7,153		12,538
General funds			<u>14,608</u>		<u>5,461</u>
Total Funds			<u>49,910</u>		<u>86,168</u>

The financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 and were approved and signed on behalf of the Board of Trustees by: 09/12/2020.



Andy Murphy
Chair

The notes to the accounts form part of these financial statements

Help on Your Doorstep

Statement of cash flows For the year ended 31 March 2020

	Note	2020 £	2019 £
Cash flows from operating activities			
Net cash provided by operating activities	16	(36,197)	(12,846)
Cash flows from investing activities: (Purchase) of fixed assets		<u>(5,066)</u>	<u>(11,328)</u>
Cash provided by investing activities		<u>(5,066)</u>	<u>(11,328)</u>
Change in cash and cash equivalents in the year		(41,263)	(24,174)
Cash and cash equivalents at the beginning of the year		<u>140,453</u>	<u>164,627</u>
Cash and cash equivalents at the end of the year	17	<u><u>99,190</u></u>	<u><u>140,453</u></u>

Help on Your Doorstep

Notes to the Financial Statements For the Year Ended 31 March 2020

1 Accounting Policies

a Basis of preparation of financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 - effective 1 January 2015) - (Charities SORP FRS 102) and the Companies Act 2006.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern. In reaching that conclusion, the trustees have carefully considered the implications of the Covid-19 pandemic on the operations and financial position of Help on Your Doorstep and are maintaining close scrutiny of actual and projected income levels, programme expenses, operating costs and the cash position. There has been a significant change to service delivery in the move from face to face work with clients to other methods of provision of services, but any additional expenditure as a result of this has been covered by funders. The organisation does not rely on investment income or donations from individuals and grant funding has been secured and will not be affected by the pandemic. The trustees do not consider that there are any sources of estimation uncertainty, including the impact of the pandemic, at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

c Income

Income, including income from government and other grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

Grants are credited to income when they are receivable unless they are for activities relating specifically to a specific future period, in which case they are deferred to that period. Income received under contracts for services is recognised in the financial statements in proportion to the percentage of completion of the contract.

d Donations of gifts, services and facilities

Donated professional services and facilities are recognised as income when the charity has control over the item or received the service, any conditions associated with the donation have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised so refer to the trustees' annual report for more information about their contribution.

On receipt, donated gifts, professional services and donated facilities are recognised on the basis of the value of the gift to the charity, which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

Help on Your Doorstep

Notes to the Financial Statements For the Year Ended 31 March 2020

1 Accounting Policies (continued)

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise of trading costs and the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services and other activities undertaken to further the purposes of the charity and their associated support costs. Where costs cannot be directly attributed, they have been allocated to activities on a basis consistent with their use of resources.

Costs of premises and administration are allocated on a per capita basis as follows:

Connect services	73.4%
Community participation and wellbeing	19.8%
Promoting the service model	3.0%
Governance and support costs	3.8%

h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs comprise the salary and overhead costs of the central function.

Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities.

Support and governance costs are re-allocated to each of the activities on the following basis which is an estimate, based on staff time, of the amount attributable to each activity

Connect services	76.4%
Community participation and wellbeing	20.7%
Promoting the service model	2.9%

i Operating leases

Rental charges are charged on a straight line basis over the term of the lease.

j Tangible fixed assets and depreciation

Items of equipment are capitalised where the purchase price exceeds £400. Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer & office equipment	33% straight line
-----------------------------	-------------------

Help on Your Doorstep

Notes to the Financial Statements For the Year Ended 31 March 2020

1 Accounting Policies (continued)

k Debtors

Trade and other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid.

l Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

o Pensions

The charitable company offers employees an auto enrolment pension scheme to which they make contributions unless they choose to opt out. The pension cost charge represents contributions payable by the charitable company to the scheme. The charitable company has no liability under the scheme other than for the payment of those contributions.

Help on Your Doorstep

Notes to the Financial Statements For the Year Ended 31 March 2020

2 Income from donations and legacies

	Unrestricted	Restricted	2020 Total	2019 Total
	£	£	£	£
Cripplegate Foundation	56,000	-	56,000	56,000
Islington Giving	55,000	-	55,000	55,000
Paul Hamlyn	20,000	-	20,000	-
J & M Douglas	6,250	-	6,250	6,250
Worshipful Company of Insurers	2,000	-	2,000	-
M & H Maunsell Charity	1,000	-	1,000	-
Grace Trust	750	-	750	-
Lynn Foundation	500	-	500	-
Tourle Foundation	-	-	-	5,000
Department of Work and Pensions	2,995	-	2,995	(868)
Gifts in kind	22,000	-	22,000	22,000
Other donations	1,021	-	1,021	1,096
Total donations and legacies 2020	167,516	-	167,516	144,478
Total donations and legacies 2019	139,478	5,000		

The gifts in kind relate to office spaces received from three organisations (Cripplegate Foundation, Homes for Islington and the Peabody Trust) free of charge. These are based on estimates provided by these organisations as to how much the spaces would cost if available commercially.

3 Income from charitable activities

	Unrestricted	Restricted	2020 Total	2019 Total
	£	£	£	£
Connect services				
Connect centres (LB Islington)	216,500	-	216,500	216,500
Connect centres (Mercers)	-	25,000	25,000	25,000
Connect centres (Cloudesley)	-	26,500	26,500	34,250
Connecting for Change (Big Lottery)	-	98,327	98,327	65,504
Proactive Wellbeing (Cloudesley)	-	49,416	49,416	38,417
Social prescribing (Islington GP Group)	26,126	-	26,126	-
Employment outreach (LBI iwork)	22,500	-	22,500	-
Welfare grants (Cloudesley)	-	13,985	13,985	4,002
Canonbury Connect (Rayne Foundation)	-	-	-	-
Community research (CCG)	10,000	-	10,000	27,000
Community research (Peabody Community Fndn)	4,994	-	4,994	-
Total Connect services 2020	280,120	213,228	493,348	410,673
Total Connect services 2019	243,500	167,173		

Help on Your Doorstep

Notes to the Financial Statements For the Year Ended 31 March 2020

3 Income from charitable activities (continued)

	Unrestricted £	Restricted £	2020 Total £	2019 Total £
Community participation and wellbeing				
Canonbury good neighbour scheme (Islington Giving)	-	32,500	32,500	40,668
Kings Cross GNS (Islington giving & Peabody Trust)				
--Islington Giving & Peabody Trust	-	47,124	47,124	38,830
--Barnsbury Housing Association	-	-	-	500
New River Green community wellbeing (Islington CCG)	30,000	-	30,000	30,000
Caledonian community wellbeing				
--LB Islington	47,377	-	47,377	58,777
--Islington Giving	-	15,000	15,000	30,000
Health engagement				
--Whittington Hospital	-	-	-	12,000
--London Catalyst	-	-	-	4,000
Team leader (Ajahma Charitable Trust)	-	-	-	12,000
Andover community wellbeing (IHASS)	-	-	-	20,000
Fees for classes and activities	726	-	726	769
Total community 2020	78,103	94,624	172,727	247,544
Total community 2019	121,546	125,998		
Developing and promoting the service model				
Evaluation of good neighbour schemes (Islington Giving)	-	-	-	5,828
Capacity building (Social Venture Partners London)	-	1,500	1,500	8,500
Total service model promotion 2020	-	1,500	1,500	14,328
Total service model promotion 2019	-	14,328		
Total income from charitable activities 2020	358,223	309,352	667,575	672,545
Total income from charitable activities 2019	365,046	307,499		

Help on Your Doorstep

Notes to the Financial Statements For the Year Ended 31 March 2020

4 Analysis of expenditure

	Raising funds £	Connect services £	Community participation & wellbeing £	Promoting the service £	Governance £	Support costs £	2020 Total £	2019 Total £
Salaries and employers' NI	-	441,922	129,822	32,502	1,731	32,324	638,301	578,521
Other staff costs and recruitment	-	9,758	3,456	836	17	8,001	22,068	25,763
Freelance and agency staff	-	13,020	3,497	535	50	628	17,730	15,531
Volunteers	-	511	492	17	2	20	1,042	1,427
Premises and equipment	-	23,157	4,180	2,993	-	3,078	33,408	32,042
Depreciation	-	-	-	-	-	10,451	10,451	10,586
Office costs	-	22,675	5,796	1,448	48	9,386	39,353	35,259
Project costs	2,380	44,621	39,224	8,155	32	403	94,815	70,283
Grants to individuals	-	10,113	62	-	-	-	10,175	7,695
Audit and compliance	-	-	-	-	4,006	-	4,006	4,502
	2,380	565,777	186,529	46,486	5,886	64,291	871,349	781,609
Support costs	-	49,119	13,308	1,864	-	(64,291)	-	-
Governance costs	-	4,497	1,218	171	(5,886)	-	-	-
Total expenditure 2020	2,380	619,393	201,055	48,521	-	-	871,349	781,609
Prior year								
Unrestricted direct expenditure	5,134	293,161	120,584	47,017	5,693	35,886		
Restricted direct expenditure	-	134,190	126,444	13,500	-	-		
Unrestricted support & governance costs allocated	-	25,779	13,638	2,162	(5,693)	(35,886)		
Total expenditure 2019	5,134	453,130	260,666	62,679	-	-		

Of the total expenditure, £523,401 was unrestricted (2019: £507,475) and £347,948 was restricted (2019: £274,334)

Help on Your Doorstep

Notes to the financial statements For the Year Ended 31 March 2020

5 Net (expenditure)/income for the year

This is stated after charging :

	2020	2019
	£	£
Depreciation	10,451	10,586
Auditors' remuneration:	<u>3,167</u>	<u>3,083</u>

6 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:

	2020	2019
	£	£
Salaries	578,903	518,105
Employers' National Insurance	45,715	45,115
Employer's pension contributions	12,191	12,310
Redundancy	-	1,008
Temporary and agency staff	<u>1,492</u>	<u>1,983</u>
	<u>638,301</u>	<u>578,521</u>

The following number of employees received employee benefits (excluding employer NI and pension) during the year between:

	2020	2019
	No.	No.
£60,000 - £69,999	<u>1</u>	<u>-</u>

The total employee benefits including employer pension and NI contributions of the key management personnel were £69,794 (2019: £69,026).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2019: £nil). No trustee was reimbursed expenses during the year (2019: £nil) and none received payment for professional or other services supplied to the charity (2019: £nil).

7 Staff numbers

The average number of employees (head count based on number of staff employed) during the year was 22 (2019: 20).

The average weekly number of employees (full-time equivalent) during the year was as follows:

	2020	2019
	No.	No.
Connect services	13.2	9.7
Community participation and wellbeing	3.5	5.1
Promoting the service	0.5	0.8
Governance and support	<u>0.7</u>	<u>0.3</u>
	<u>17.9</u>	<u>15.9</u>

Help on Your Doorstep

Notes to the financial statements For the Year Ended 31 March 2020

8 Related party transactions

Help on Your Doorstep provides a salary savings scheme through London Capital Credit Union, of which one trustee is a director.

Two trustees hold prominent positions in the grantor organisations. One trustee was the Governor of Cripplegate Foundation and one trustee was an Islington Clinical Commissioning Governing Body member. Transactions with these organisations can be seen in notes 2 & 3.

One trustee is a trustee of Institute for Voluntary Action Research, which was paid by Help on Your Doorstep to carry out evaluation work. The contract for the work is for £34,575, of which £15,000 was invoiced for by 31 March 2020 and fully paid by 23 April 2020.

9 Taxation

The society is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10 Tangible fixed assets

	Computer Equipment	Leasehold improvements	Total
Cost			
At 1 April 2019	44,975	13,729	58,704
Additions in Year	5,066	-	5,066
At 31 March 2020	50,041	13,729	63,770
Depreciation			
At 1 April 2019	37,014	9,152	46,166
Charge for Year	5,874	4,577	10,451
At 31 March 2020	42,888	13,729	56,617
Net Book Value			
At 31 March 2020	7,153	-	7,153
At 31 March 2019	7,961	4,577	12,538

All tangible fixed assets are used to fulfil the charity's objects.

11 Debtors

	2020 £	2019 £
Grants receivable	32,828	20,417
Trade debtors	33,485	56,954
Other debtors	2,580	3,893
Prepayments	13,616	11,694
	82,509	92,958

Help on Your Doorstep

Notes to the financial statements For the Year Ended 31 March 2020

12 Creditors : amounts due within 1 year

	2020 £	2019 £
Taxation and Social Security	13,837	13,086
Trade creditors	24,476	16,002
Other creditors	3,073	1,573
Accruals	14,300	14,256
Deferred income	83,256	114,864
	<u>138,942</u>	<u>159,781</u>

13 Deferred income

	2020 £	2019 £
As at April 2019	114,864	124,203
Released to income from charitable activities during the year	(114,864)	(124,203)
Deferred during the year	83,256	114,864
	<u>83,256</u>	<u>114,864</u>

14 Analysis of net assets between funds

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible Fixed Assets	-	7,153	-	7,153
Current Assets	143,360	-	38,339	181,699
Liabilities	(128,752)	-	(10,190)	(138,942)
Net assets at 31 March 2020	<u>14,608</u>	<u>7,153</u>	<u>28,149</u>	<u>49,910</u>

Help on Your Doorstep

Notes to the financial statements For the Year Ended 31 March 2020

15 Movements in funds

	At 1 Apr 2019 £	Incoming resources £	Outgoing resources £	Transfers £	At 31 Mar 2020 £
Restricted funds					
Finsbury Park Connect (Cloudesley)	8,750	26,500	(35,250)	-	-
Centres (Mercers)	6,250	25,000	(31,250)	-	-
Connecting for Change (Big Lottery)	39,445	98,327	(118,921)	(314)	18,537
Proactive Wellbeing (Cloudesley)	(4,688)	49,416	(48,267)	(108)	(3,647)
Welfare grants (Cloudesley)	6,322	13,985	(10,850)	-	9,457
Canonbury good neighbour scheme (Islington Giving)	7,946	32,500	(35,732)	(926)	3,788
Kings Cross GNS					
Islington Giving & Peabody Trust	(1,684)	46,624	(44,850)	(76)	14
Peabody Community Trust	-	500	(500)	-	-
Caledonian community wellbeing (Islington Giving)	-	15,000	(15,000)	-	-
GNS evaluation (Islington Giving)	5,828	-	(5,828)	-	-
Service development (Social Venture Partners London)	-	1,500	(1,500)	-	-
Total restricted funds	68,169	309,352	(347,948)	(1,424)	28,149
Unrestricted funds					
<i>Designated funds</i>					
Depreciation fund	12,538	-	(10,451)	5,066	7,153
<i>Total designated funds</i>	12,538	-	(10,451)	5,066	7,153
General funds	5,461	525,739	(512,950)	(3,642)	14,608
Total unrestricted funds	17,999	525,739	(523,401)	1,424	21,761
Total funds	86,168	835,091	(871,349)	-	49,910

Transfers are made from restricted and unrestricted funds for the full amount of purchases of capital equipment to the depreciation fund. Depreciation of these assets is charged to that fund. The depreciation fund will always be equal to the net book value of the assets.

Purposes of restricted funds

Finsbury Park Connect (Cloudesley)	A grant to contribute to the costs of running the Connect services in Finsbury Park and Canonbury.
Connect centres (Mercers)	A grant to engage harder to reach older people and refer them on to a network of partner advice and support services to improve their wellbeing.
Connecting for Change (Big Lottery)	A grant to support Islington residents improve their wellbeing through addressing barriers, gaining more control over their health and finances and building supportive social connections.

Help on Your Doorstep

Notes to the financial statements For the Year Ended 31 March 2020

Purposes of restricted funds (continued)

Proactive Wellbeing (Cloudesley)	The Proactive Wellbeing Service aims to improve the health and wellbeing of Islington residents with long term health conditions or disabilities by increasing their engagement in local services and activities.
Welfare grants (Cloudesley)	Richard Cloudesley have funded the ongoing provision of individual grants to Islington residents with health conditions who are experiencing financial hardship.
Canonbury good neighbour scheme (Islington Giving)	Islington Giving Good Neighbour Scheme awarded a grant to deliver a project in Canonbury to develop local community volunteering opportunities for local people.
Kings Cross GNS (Islington Giving & Peabody Trust)	Funding was received for the development and delivery of a project in Barnsbury and Caledonian wards to support community participation and volunteering for local people.
GNS evaluation (Islington Giving)	A contribution towards evaluating good neighbour scheme projects as part of a wider evaluation the Help on Your Doorstep hopes to take. The GNS evaluation will take place in the 2019-20 financial year.
Capacity building (Social Venture Partners London)	A grant used to build capacity within the central management team to manage organisational change.

16 Reconciliation of net income / (expenditure) to net cash flow from operating activities

	2020 £	2019 £
Net income for the reporting period (as per the statement of financial activities)	(36,258)	35,414
Depreciation	10,451	10,586
Decrease/(increase) in debtors	10,449	(68,466)
(Decrease)/increase in creditors	(20,839)	9,620
Net cash (used in) operating activities	(36,197)	(12,846)

17 Analysis of cash and cash equivalents

	2020 £	2019 £
Cash at bank and in hand	99,190	140,453
	99,190	140,453

Help on Your Doorstep

Notes to the financial statements For the Year Ended 31 March 2020

18 Notes from 2019 accounts

a Analysis of assets and liabilities by funds of previous reporting period

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible Fixed Assets	-	12,538	-	12,538
Current Assets	152,299	-	81,112	233,411
Liabilities	(146,838)	-	(12,943)	(159,781)
Net assets at 31 March 2018	5,461	12,538	68,169	86,168

b Details of movement in funds during the previous reporting period

	At 1 Apr 2018 £	Incoming resources £	Outgoing resources £	Transfers £	At 31 Mar 2019 £
Restricted funds					
Finsbury Park Connect (Cloudesley)	8,375	34,250	(33,875)	-	8,750
Centres (Mercers)	-	25,000	(18,750)	-	6,250
Connecting for Change (Big Lottery)	-	65,504	(24,859)	(1,200)	39,445
Proactive Wellbeing (Cloudesley)	5,367	38,417	(48,472)	-	(4,688)
Welfare grants (Cloudesley)	10,554	4,002	(8,234)	-	6,322
Canonbury good neighbour scheme	25	40,668	(32,747)	-	7,946
Kings Cross GNS					
Islington Giving & Peabody Trust	(67)	38,830	(39,197)	(1,250)	(1,684)
Barnsbury Housing Association	-	500	(500)	-	-
Caledonian community wellbeing	-	30,000	(30,000)	-	-
Community Welfare (Ajhama)	8,000	12,000	(20,000)	-	-
Health promotions (London Catalyst)	-	4,000	(4,000)	-	-
Business Manager post (CAF)	-	5,000	(5,000)	-	-
GNS evaluation (Islington Giving)	-	5,828	-	-	5,828
Service development (Social)	-	8,500	(8,500)	-	-
Total restricted funds	32,254	312,499	(274,134)	(2,450)	68,169
Unrestricted funds					
<i>Designated funds</i>					
Depreciation fund	11,796	-	(10,586)	11,328	12,538
<i>Total designated funds</i>	11,796	-	(10,586)	11,328	12,538
General funds	6,704	504,524	(496,889)	(8,878)	5,461
Total unrestricted funds	18,500	504,524	(507,475)	2,450	17,999
Total funds	50,754	817,023	(781,609)	-	86,168