

Charity No: 1133145

Company No: 06960313

HELP ON YOUR DOORSTEP

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2014

Help on Your Doorstep
For the year ended 31 March 2014

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Help on Your Doorstep

For the year ended 31 March 2014

Legal and administrative details

Board of Trustees

Frances Carter (Chair)
Andy Murphy (Vice Chair, Treasurer)
Edwina Affie
Phil Kelly
Matthew Humphrey MBE

(All appointed 13th July 2009)

Don Kehoe (appointed 21st October 2010)
David Pack (appointed 21st October 2010)
Colin Adams MBE (appointed 9th December 2010)
Rufiat Shomade (appointed 8th September 2011)

Senior management

Ken Kanu Executive Director, Company Secretary

Company number

06960313.

Registered charity number (England and Wales)

1133145

Registered Office

13 Elliott Place,
London
N1 8HX

Bankers

Co-operative Bank
P.O.Box 250
Delf House
Skelmersdale
WN8 6WT

Auditors

Goldwins Limited
75 Maygrove Road
West Hampstead
London NW6 2EG

Help on Your Doorstep

For the year ended 31 March 2014

Trustees' report 2014

The Trustees are pleased to present their Report and Accounts for Help on Your Doorstep (the "Charity") for the year ended 31 March 2014.

Structure, governance and management

Help on Your Doorstep was founded and incorporated in 2009. Help on Your Doorstep is governed by the Board of Trustees who are appointed as prescribed by the Articles of Association dated 1st July 2009. The Board of Trustees, who are also directors of the charity for the purposes of the Companies Act have the sole and entire responsibility for the management of the business of Help on Your Doorstep. The company is limited by guarantee and members are required to contribute £10 in the event of a winding up.

Trustees are recruited in a variety of ways involving exploration of the field of potential candidates, including open recruitment and recommendation from existing Trustees and partner organisations. Potential Trustees are scrutinised by the Chair and company secretary before being proposed as a Trustee. All new Trustees are provided with an induction to Help on Your Doorstep. Board of Trustee meetings are held four times a year. One of these meetings is used to review performance over the past year including Board performance, and agree key objectives for the coming year.

The day-to-day running of Help on Your Doorstep and the exercise of executive responsibility is delegated to the Director.

Public benefit

The Trustees confirm that they have complied with the duty in section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit.

The objective of Help on Your Doorstep is the prevention and relief of poverty in deprived areas by providing a proactive outreach service that connects residents with the local services that they want and need.

Help on Your Doorstep has developed its strategic plans to ensure that it provides public benefit and achieves its objectives as set out in Help on Your Doorstep's governing document. The benefit that Help on Your Doorstep brings to the public is delivered in the following ways

- Services which undertake systematic outreach in disadvantaged parts of Islington aimed at helping local residents to access advice and support services which will improve their wellbeing and life chances.
- Delivering a Good Neighbours Initiative which supports local people who may experience barriers to community participation and facilitates opportunities for them to volunteer in their own local neighbourhood.

Help on Your Doorstep

For the year ended 31 March 2014

- Sharing our intelligence gained from outreach and referral activity with others to help shape service provision and policy in order to improve the wellbeing and life chances of residents living in deprived neighbourhoods.

Mission, values and objectives

Our Mission

We aim to make a visible difference to health and well being in the communities we serve by empowering individuals to overcome the barriers they face and improve their lives. We shall do this through pro-active engagement with local people, professional provision of information, advice and guidance and in partnership with local service providers.

Our Values

- **Professional:** in the way that we deliver our services.
- **Empowering:** in our approach to working with individuals.
- **Rooted in the communities that we serve:** So that we are informed and responsive.
- **Quality:** underpins our provision of information, advice and referrals.
- **Equally accessible:** through being approachable and non judgemental.
- **Informed:** As a result of our commitment to the continuous review of the needs of communities

Our Strategic Objectives 2012 - 2017

- To increase the impact of our work in order to secure measurable improvements for our clients and value for money for funders
- To extend the impact of our work into new neighbourhoods
- To use our evidence to support partners in their shaping of service provision and policy in order to improve the wellbeing and life chances of residents living in deprived neighbourhoods
- To strengthen and diversify our funding base to secure a more sustainable future for the charity.

Principal activities

The principal activities of Help on Your Doorstep during the year were:

- Undertaking outreach and resident engagement in disadvantaged neighbourhoods of Islington. The service uses a model of systematic, door knocking geared towards identifying and empowering people with support needs including those who are vulnerable and disengaged. This year a fifth Islington community based centre was opened in the Archway area to facilitate outreach and engagement activities in the junction and Hillrise Wards
- Referral of clients to social welfare services and the provision of follow up support to ensure that referrals are 'resolved'. Services to which clients are referred to include those that provide support and advice on issues such as debt, financial hardship, unemployment, welfare benefits issues housing problems and health issues.

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For the year ended 31 March 2014

- Providing information, advice, guidance, support and advocacy to clients at local community based offices.
- Service promotion on behalf of advice and support agencies to improve their penetration into 'harder to reach' communities
- Supporting other local organisations through the sharing of local intelligence, partnership working and addressing local priorities
- Delivering a Good Neighbour Scheme in Canonbury to engage and support local people into local volunteering activities and community participation
- Addressing financial hardship experienced by individuals through the management of a welfare grant fund on behalf of Richard Cloudesley's Charity and referrals into Islington's Local Welfare Fund, the Resident Support Scheme

Achievements

- **Making a difference to people's lives:** 1609 people were assisted to get help from advice and support services in the 12 month period between April 2013 and March 2014. 3642 referrals were made to partner services and our teams provided additional direct support such as advocacy, help with forms, information and advice to clients where needed. According to our clients' feedback, 94% of referrals resulted in positive outcomes in that issues were resolved, or had improved or were being addressed with ongoing support from a specialist agency.
- **Customer service excellence:** Help on Your Doorstep retained the Customer Service Excellence ® (CSE) Standard in February 2014. The CSE Standard drives and recognises the 'efficient, effective, excellent, equitable and empowering' provision of services. The assessor made the following comments *"The service is extremely customer focused serving the most deprived and disadvantaged people in Islington and does so with empathy and outcome focused, targeted help through a range of statutory and non-statutory partners using advisor skills of Information, Advice and Guidance to good effect. The Connect service model is unique in Islington in incorporating a series of elements designed to reach vulnerable individuals and families and improve their life opportunities."*
- **Involving volunteers:** 33 people volunteered on a regular basis within Help on Your Doorstep in the year. Volunteers were recruited, inducted and supported to contribute to our community outreach and referral service. They participated in activities such as door to door outreach, supporting referral processes, carrying out client follow up calls, office administration, befriending, organising and supporting events and activities and using their skills to help with design and database tasks. The project, which is led by our volunteer co-coordinator, increased our capability and diversity, and improved the

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For the year ended 31 March 2014

organisation's ability to reach and support marginalised communities. Thirteen of our volunteers moved on into paid employment and three went on to study towards vocational qualifications

- **The Good Neighbour Scheme** which was started in January 2012 completed its second full year. The initiative, delivered in and around Canonbury's New River Green Estate, exists to tackle isolation and builds social capital through the facilitation of community activities and volunteering opportunities. The project led by a co-ordinator has, over its lifespan, involved 60 local people in volunteering in the community, put on activities that have been attended by over 300 local residents and supported 20 isolated residents through one to one volunteer placements. In February 2013 the scheme successfully raised £25k additional funds to deliver focused activities on community health and well being.

Reserves

Help on Your Doorstep retained £23,995 of free reserves at the end of the accounting year (2013: £20,312). The trustees have agreed that Help on Your Doorstep should build up and maintain reserves to mitigate the risk of insolvency and to fund infrastructure replacement and business growth activities.

In reviewing our monthly cash flows over previous years of trading and taking account of our mix of funders going forward, the trustees have agreed that the minimum level of reserves should be an average one month's expenditure which is currently £35,000. The maximum reserve limit should be £100,000.

We will build up the minimum level of reserves through a combination of:

- Active fundraising from donors;
- Adoption of a full cost recovery "plus" approach to pricing any tenders; and
- In the future, developing traded services such, as the provision of consultancy, that are consistent with our charitable aims

The Trustees of the Charity are responsible for ensuring that, for each financial year, financial statements are prepared which give a true and fair view of the state of affairs of the Charity at the end of that year and of the incoming resources and resources expended for that year. These accounts are presented in accordance with the Statement of Recommended Practice (SORP) 2005.

Trustees' Responsibilities

The trustees (who are also directors of Help on Your Doorstep for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice.)

Company law required trustees to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company and of the incoming resources

Help on Your Doorstep For the year ended 31 March 2014

and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

These accounts have been prepared in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

This report was approved by the Board of Trustees on 1/12/2014 and signed on its behalf by:



Frances Carter
Chair

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF HELP ON YOUR DOORSTEP

We have audited the financial statements of Help on Your Doorstep for the year ended 31 March 2014 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charity's members, as a body, in accordance with Sections 495 and 496 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of trustees and auditor

As explained more fully in the Trustees' Responsibilities Statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's (APB's) Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatements, whether caused by fraud or error. This includes an assessment of:

- whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed;
- the reasonableness of significant accounting estimates made by the trustees;
- and the overall presentation of the financial statements.

In addition, we read all the financial and non-financial information in the Trustees' Annual Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2014 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Trustees' Annual Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Anthony Epton

Anthony Epton (Senior Statutory Auditor)
for and on behalf of
Goldwins Limited
Statutory Auditor
Chartered Accountants
75 Maygrove Road
West Hampstead
London NW6 2EG

1 / 12 / 2014

Help on Your Doorstep

Statement of financial activities (incorporating an Income and Expenditure Account) For the year ended 31 March 2014

	Note	Restricted Funds £	Unrestricted Funds £	2014 Total £	2013 Total £
Incoming resources					
<i>Incoming resources from generated funds</i>					
Voluntary income	2	-	112,524	112,524	121,972
Investment income		-	105	105	107
<i>Incoming resources from charitable activities</i>					
Promoting the service model	3	-	1,450	1,450	-
Connect services		329,179	-	329,179	309,301
Volunteering and community participation		43,318	15,000	58,318	58,886
Total incoming resources		372,497	129,079	501,576	490,266
Resources expended					
<i>Charitable activities</i>					
Promoting the service model	4	-	7,350	7,350	8,842
Connect services		311,698	98,845	410,543	420,907
Volunteering and community participation		42,834	15,115	57,949	38,190
<i>Governance costs</i>		-	4,086	4,086	4,315
Total resources expended		354,532	125,396	479,928	472,254
Net movement in funds	5	17,965	3,683	21,648	18,012
Reconciliation of funds					
Total funds brought forward		6,394	20,312	26,706	8,694
Total funds carried forward	12	24,359	23,995	48,354	26,706

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Balance sheet

For the year ended 31 March 2014

	Note	2014 £	2013 £
Fixed assets			
Furniture and equipment	8	9,056	11,546
Current assets			
Debtors	9	8,967	6,282
Cash at bank and in hand		<u>76,810</u>	<u>26,804</u>
		85,777	33,086
Creditors: amounts due within 1 year	10	<u>(46,479)</u>	<u>(17,926)</u>
Net current assets		<u>39,298</u>	<u>15,160</u>
Net assets	11	<u>48,354</u>	<u>26,706</u>
Funds	12		
Restricted funds		24,359	6,394
Unrestricted Funds		<u>23,995</u>	<u>20,312</u>
Total Funds		<u>48,354</u>	<u>26,706</u>

The financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and the Financial Reporting Standard for Smaller Entities (effective April 2008) and were approved and signed on behalf of the Board of Trustees on 1 December 2014 by:



Frances Carter
Chair

The notes to the accounts form part of these financial statements

Help on Your Doorstep

Notes to the Financial Statements For the Year Ended 31 March 2014

1 Accounting Policies

Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention and on a going concern basis, in accordance with the Companies Act 2006, Charities Act 2011, the Statement of Recommended Practice, Accounting and Reporting by Charities (issued in March 2005), with applicable accounting standards and the Financial Reporting Standard for Smaller Entities (effective April 2008).

Fund accounting

Unrestricted funds are available for use at the discretion of the board of directors in furtherance of the general objectives of the charitable company and which have not been designated for other purposes.

Restricted funds are funds that are to be used in accordance with specific purposes imposed by the donor or which have been raised by the charity for particular purposes. Expenditure which meets these criteria is charged to the fund together with a fair allocation of management and support costs. The aim and use of each restricted fund is set out in the notes to the financial statements.

Incoming resources

Income from fees and local government contracts is included in the SOFA in the period in which the charity is entitled to receipt.

Income from donations and grants is included in incoming resources when these are receivable unless the donor has specified that the donation or grant relates to a future period or that certain pre-conditions must be fulfilled before use. In these cases the amounts received are recognised in the relevant period or when the pre-conditions have been met and until then treated as deferred income. Donations or grants for particular purposes are included in incoming resources as restricted funds.

Interest income is included on a receivable basis and Gifts in Kind have been included at the value to the charity where this can be quantified and a third party is bearing the costs.

Resources expended

Resources expended are allocated to the particular activity where the cost relates directly to that activity. Where costs cannot be directly attributed, they have been allocated to activities on the basis of staff time spent on each activity.

Costs allocated to all activities:

Promoting the service	5.3%
Connect services	76.3%
Volunteering and community participation	9.7%
Governance and Support	8.7%

Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements of the charity.

Depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer & office equipment	33% straight line
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Items of equipment are capitalised where the purchase price exceeds £400. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities.

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Notes to the Financial Statements For the Year Ended 31 March 2014

2 Voluntary income

	Restricted £	Unrestricted £	2014 Total £	2013 Total £
Cripplegate Foundation	-	42,858	42,858	44,642
Islington Giving	-	50,000	50,000	50,000
LB Islington	-	-	-	15,000
Gifts in kind	-	17,800	17,800	11,800
Department of Work and Pensions	-	1,246	1,246	-
Other donations	-	620	620	530
	-	112,524	112,524	121,972

The gifts in kind relate to office spaces received from three organisations (Cripplegate Foundation, Homes for Islington and St Luke's Parochial Trust) free of charge. These are based on estimates provided by these organisations as to how much the spaces would cost if available commercially.

3 Incoming resources from charitable activities

	Restricted grants £	Unrestricted grants £	Partnership and fees £	2014 Total £	2013 Total £
Promoting the service model Partnership	-	-	1,450	1,450	-
Connect services					
LB Islington	192,500	-	-	192,500	200,000
Big Lottery	81,679	-	-	81,679	79,301
Richard Cloudesley	40,000	-	-	40,000	30,000
The Mercers Company	15,000	-	-	15,000	-
Volunteering and community participation					
Islington Giving	30,318	-	-	30,318	30,386
J. Paul Getty Jnr Charitable Trust	-	15,000	-	15,000	15,000
Lloyds TSB	13,000	-	-	13,000	13,000
LB Islington	-	-	-	-	500
	372,497	15,000	1,450	388,947	368,187

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Notes to the Financial Statements For the year ended 31 March 2014

4 Charitable expenditure

	Promoting the service £	Connect services	Volunteering and community participation	Governance £	Support costs	2014 Total £	2013 Total £
Salaries and employers' NI	4,125	322,958	42,625	344	5,087	375,139	376,438
Other staff costs and recruitment	188	5,681	436	14	232	6,551	5,685
Freelance and agency staff	634	9,147	1,373	53	782	11,989	9,537
Volunteers	-	4	3,628	-	-	3,632	2,142
Premises and equipment	328	19,009	2,062	27	420	21,846	21,422
Depreciation	-	-	-	-	8,330	8,330	6,383
Office costs	785	21,778	3,062	66	972	26,663	24,771
Project costs	363	15,874	2,778	31	448	19,494	22,179
Grants to individuals	-	2,733	-	-	-	2,733	-
Audit	-	-	-	3,300	-	3,300	3,000
Other governance costs	-	-	-	251	-	251	697
Total resources expended	6,423	397,184	55,964	4,086	16,271	479,928	472,254
Support costs	927	13,359	1,985	-	(16,271)	-	-
Total resources expended	7,350	410,543	57,949	4,086	-	479,928	472,254

Expenditure is allocated on the basis of staff time input to each activity.

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Notes to the financial statements For the Year Ended 31 March 2014

5 Net incoming resources for the year

This is stated after charging :

	2014	2013
	£	£
Depreciation	8,330	6,383
Auditors' remuneration:		
▪ Audit	-	-
▪ Provision for current year	2,667	2,500
▪ Underprovision in previous year	83	-
	<u>83</u>	<u>-</u>

6 Staff costs and numbers

Staff costs were as follows:

	2014	2013
	£	£
Salaries	346,269	344,151
Employers' National Insurance	27,720	30,962
Employer's pension contributions	1,150	1,325
	<u>375,139</u>	<u>376,438</u>

No employee earned more than £60,000 during the year.

The average weekly number of employees (full-time equivalent) during the year was as follows:

	2014	2013
	No.	No.
Promoting the service	0.6	0.6
Connect services	8.7	8.5
Volunteering and community participation	1.3	0.7
Fundraising, Governance and Support	0.8	1.4
	<u>11.4</u>	<u>11.2</u>

7 Taxation

The society is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

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Notes to the financial statements For the Year Ended 31 March 2014

8 Tangible fixed assets

	Computer Equipment	Total
Cost		
At 1 April 2013	19,150	19,150
Additions in Year	5,840	5,840
At 31 March 2014	<u>24,990</u>	<u>24,990</u>
Depreciation		
At 1 April 2013	7,604	7,604
Charge for Year	8,330	8,330
At 31 March 2014	<u>15,934</u>	<u>15,934</u>
Net Book Value		
At 31 March 2014	<u>9,056</u>	<u>9,056</u>
At 31 March 2013	<u>11,546</u>	<u>11,546</u>

All tangible fixed assets are used to fulfil the charity's objects.

9 Debtors

	2014 £	2013 £
Grants receivable	1,246	-
Other debtors	1,602	2,017
Prepayments	6,119	4,265
	<u>8,967</u>	<u>6,282</u>

10 Creditors : amounts due within 1 year

	2014 £	2013 £
Trade creditors	6,479	5,799
Taxation and Social Security	8,463	9,127
Other creditors	36	-
Accruals	3,200	3,000
Deferred income	28,301	-
	<u>46,479</u>	<u>17,926</u>

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Notes to the financial statements For the Year Ended 31 March 2014

11 Analysis of net assets between funds

	Restricted funds £	Unrestricted funds £	Total funds £
Tangible Fixed Assets	-	9,056	9,056
Current Assets	53,197	32,580	85,777
Liabilities	(28,838)	(17,641)	(46,479)
Net assets at 31 March 2014	24,359	23,995	48,354

12 Movements in funds

	At 1 Apr 2013 £	Incoming resources £	Outgoing resources £	Transfers £	At 31 Mar 2014 £
Restricted funds					
Richard Cloudesley Finsbury Park	-	35,000	(35,000)	-	-
Big Lottery Finsbury Pk & EC1	(3,819)	81,679	(73,965)	-	3,895
LB Islington: Connect services	-	192,500	(192,500)	-	-
Islington Giving: Good Neighbour Scheme	521	30,318	(29,982)	-	857
Lloyds TSB Foundation: Volunteers project	9,692	13,000	(12,852)	-	9,840
The Mercers Company: Connect outreach & referral	-	15,000	(7,500)	-	7,500
Richard Cloudesley: welfare grants	-	5,000	(2,733)	-	2,267
Total restricted funds	6,394	372,497	(354,532)	-	24,359
Unrestricted funds					
<i>Designated funds</i>					
Depreciation fund	11,546	-	(8,330)	5,840	9,056
<i>General funds</i>	8,766	129,079	(117,066)	(5,840)	14,939
Total unrestricted funds	20,312	129,079	(125,396)	-	23,995
Total funds	26,706	501,576	(479,928)	-	48,354

Transfers are made from restricted and unrestricted funds for the full amount of purchases of capital equipment to the depreciation fund. Depreciation of these assets is charged to that fund. The depreciation fund will always be equal to the net book value of the assets.

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Notes to the financial statements For the Year Ended 31 March 2014

Purposes of restricted funds

Richard Cloudesley Finsbury Park	A grant to contribute to the costs of running the Connect services in Finsbury Park and Canonbury
Big Lottery Finsbury Pk & EC1	The Big Lottery has awarded a grant to contribute to the running costs of Finsbury Park and EC1 Connect services from October 2011 to September 2015
LB Islington: Connect services	London Borough of Islington provided funds for the running of the EC1, Finsbury Park, Canonbury and Caledonian Connect services.
Islington Giving Good Neighbour Scheme	Islington Giving Good Neighbour Scheme awarded a grant to deliver a project in Canonbury to develop local community volunteering opportunities for local people
Lloyds TSB Volunteering Project	The Volunteering Project aims to engage local people as volunteers, in our community outreach, referral and support activities. Volunteers are supported to make a difference to their communities and also have the opportunity to gain the skills and confidence that can improve their employment prospects.
The Mercers Company: Connect outreach and referral scheme	A grant has been awarded to enable the organisation to provide an outreach and referrals service aimed at engaging older people in social welfare services.

13 Trustees remuneration and reimbursed expenses

No members of the Board of Trustees received remuneration or reimbursed expenses for their services during the period (2013: none).

14 Related party transactions

A number of trustees hold prominent positions in the grantor organisations. One trustee was the Governor of Cripplegate Foundation, one trustee was an Islington Council member and one trustee was a board member of St Lukes Parochial Trust.

Transactions with these organisations can be seen in note 2&3.